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CENTRAXX® HOTLINE. THE BEST CONNECTION TO THE PATIENT IS THE DIRECT ONE.

CENTRAXX® HOTLINE

CentraXX Hotline – Direct conversation between doctor and patient cannot be replaced by anything else. However, this is sometimes neither possible nor desired and often not even necessary. A telephone and e-mail hotline offers quick and easy initial contact between patient and contact person in a hospital. The barrier to making contact is low and the offer is not bound geographically. This is increasingly important, especially in regions with a poor supply and transport infrastructure and for patients with limited mobility.

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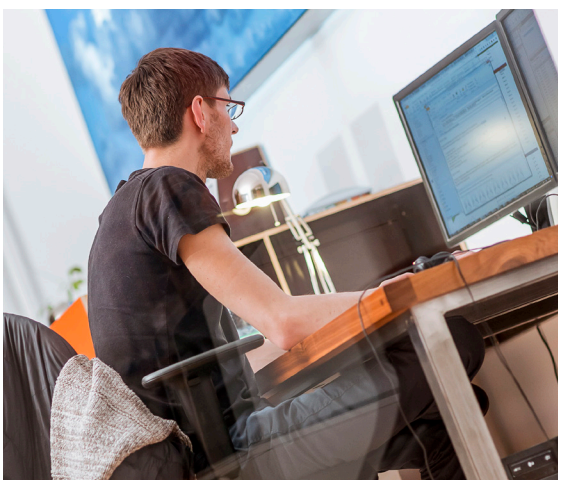
A hotline only becomes really appealing if it is not an isolated solution but rather part of a patient-centered IT solution. CentraXX Hotline can be integrated into all CentraXX system solutions. It can also be integrated into all common HIS/CWS systems.

With the CentraXX Hotline module the clinic can create a patient-centered, integrated file from the very first contact. By collecting all available data, the subsequent introduction of suitable patients into clinical studies and the development of research programs is significantly simplified and the integration of research and treatment optimized.

CentraXX Hotline offers the following features:

Patients and other target groups (e.g. doctors, students) embrace the Hotline functionality and its usage increases sharply in time.



- **Support for ad-hoc patient inquiries**
- **Enhanced patient acquisition**
- **Triage as early as contact initiation (clinical CRM/Initial KIS)**
- **Integrated appointment scheduling**

Would you like to find out more about the CentraXX Hotline? Or are you already a CentraXX user and would like to integrate this module into your existing CentraXX architecture?

Then please contact KAIROS >info@kairos.us

NOW IS THE TIME. **> kairos.us**

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2021-16-12, Rev3_EN

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